

TapRoot

Interventions & Solutions



Desktop User Guide

Ella® Desktop User Guide

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Definitions

Behaviors vs Reactions

TapRoot refers to behaviors as reactions, behavioral expressions, or symptoms of the disease. It is our philosophy that the word 'behavior' often connotes deliberate, planned action as opposed to a form of communication or a way of getting one's needs met.

Care Partner aka Caregiver

Caregiver is universally used to refer to persons providing assistance to another individual. TapRoot often refers to CNAs, direct care associates, and family caregivers as care partners. We believe when you *truly* partner with the person and involve them in their own care you will obtain better results. This is especially true for those living with Alzheimer's disease or other types of dementia.

Ella Academy

The Ella Academy is a virtual training center that encompasses a variety of short education-specific videos ranging from 3 to 9 minutes. Located on the mobile app in the menu icon.

Suggested Reactions

When the care partner observes a 'new' or 'unknown' reaction, they can select the orange 'Add New Reaction' at the bottom of the mobile app screen to record their observation. The Clinical Admin can review the care partner's addition(s) on the desktop by selecting the 'Resident (Client) Management' tab on the left side of the screen. Then, from the drop-down menu select 'Suggested Reactions'.

Interventions

Interventions are used to manage, approach, and oftentimes de-escalate a resident/client based on their known reactions and using the person-centered information from the Who I Am documentation. Each resident/client profile has a unique list of observed reactions and clinician-approved interventions designed on a case-by-case basis.

Notes

The 'Notes' section is a freeform text area that can be utilized by the care partners to add care-related comments about a resident/client. The notes then should be reviewed by the Clinical Admin on the desktop. To do so, click the red 'message icon' located at the top right of the desktop screen.

Notifications

Care partners can review daily notifications about resident/client reactions in the mobile app. These notifications are recorded by their peers, and they can be found upon logging in and by selecting 'menu' and 'notifications' on the bottom right of the mobile screen. The Clinical Admin can review the daily notifications on the desktop. To review care partner suggestions that have yet to be reviewed, click the red 'bell' icon at the top right of the webpage.

Who I Am

Ella mobile app offers personalized information about each resident/client for care partners to better understand and get to know each person they are caring for.

Approach Plan

The approach plan is a summarization of reactions, interventions, and approaches to prevent or reduce escalation of a reaction. This is located on the mobile application for care partners to use, it can be reviewed and printed from each resident/client record located in the desktop.

Icon legend:

	Edit the record	To make changes and edit the information within that tab
	Delete	To delete the user, resident/client or information from Ella
	Read only/view	For a quick review of the information
	Notifications	Indicating care partners have provide a suggested reaction or notes for review
	Download the document	To download the document to save or print
	View	For a quick review of the information
	Viewing history	A quick review of the history of the information
 	View family member input	Indicates the family member filled out the Who I Am link. The red keyboard icon indicates there is new information. Click on icon to review and accept information.

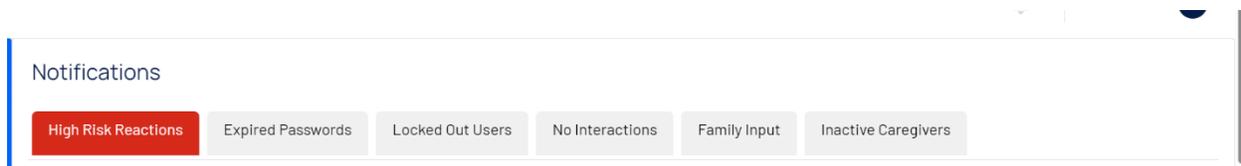
Dashboard

The dashboard has quick access ‘quick links’ to areas that are tabbed on the left side of page.

[Grab your reader’s attention with a great quote from the document or use this space to emphasize a key point. To place this text box anywhere on the page, just drag it.]



The notification link allows review and management of documented high-risk reactions, expired password and locked out users of care partners. The no interactions tab indicates residents/clients who have had no documentation listed. Family input indicates families that have added information on the Who I Am and the Inactive Caregivers tab indicates caregivers who have not used ELLa.



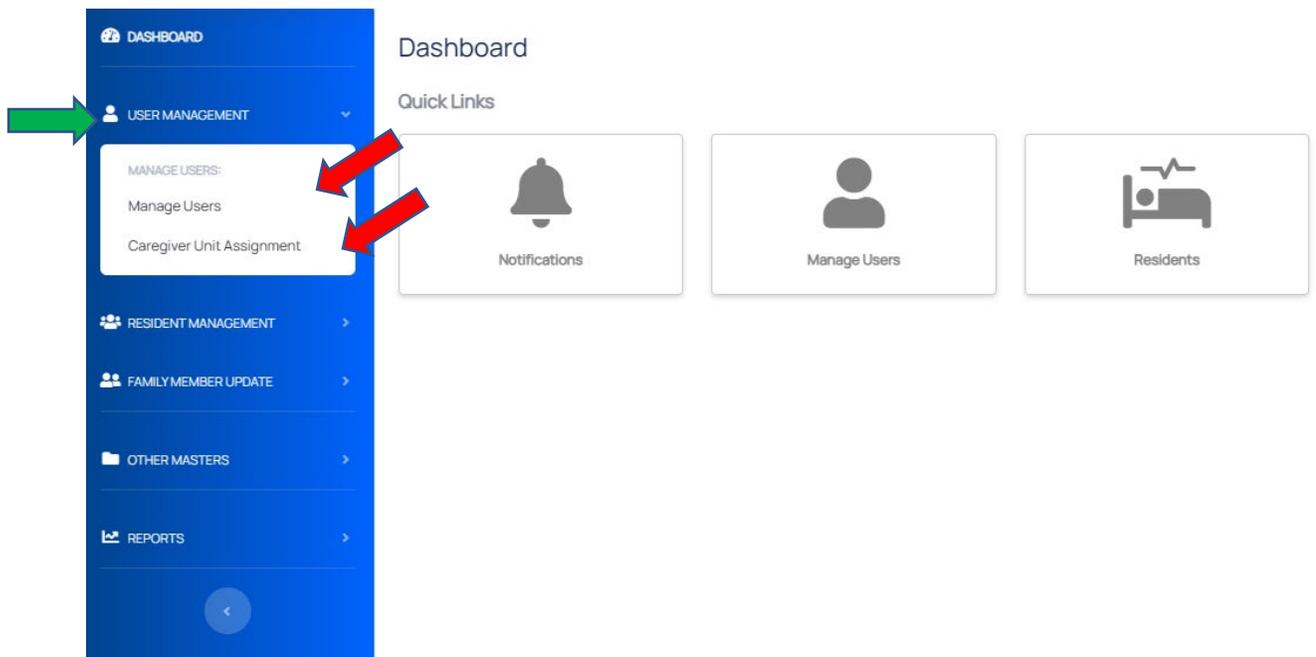
User Management

Manage Users

The ‘User Management’ tab is where you manage the user accounts and assign caregivers to their units (if applicable).

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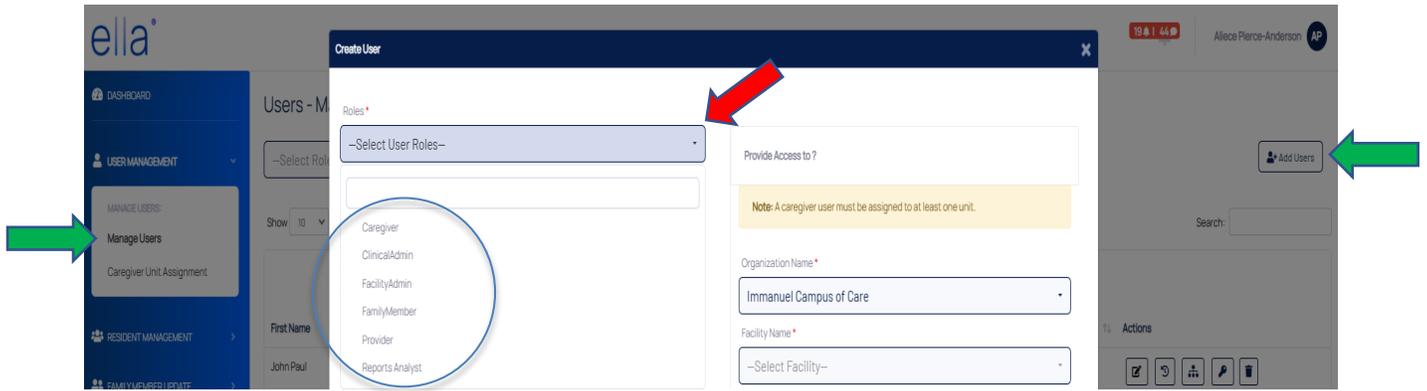


To see a specific user role, click the 'Select Role' tab. To find a specific person, type the users name in the 'Search' field.



Adding Caregivers

To add a new user, click the 'User Management' tab then click on the 'Add User' button in the upper right-hand corner of the page. This will bring you to a 'Create User' screen.



Within the 'Roles' field a drop down will offer you 6 different types of roles which allows for different access and permissions:

User Role	Access to	Permissions
Caregiver	Mobile	View and comment on resident/client reactions and interventions
Clinical Admin	Desktop	Access to all tabs with view and edit capability
Facility Admin	Desktop	Access to view all tabs with edit ability except for resident/client reaction and intervention fields
Org Admin	Desktop	Managing facility admin and caregivers. Can add organizations and read reports. No PHI.
Provider	Desktop	Access to view and edit reactions and interventions including suggested reaction page
Report Analyst	Desktop	Able to view and print all reports
Family Member	Who I Am: URL	Access to an individual link that gives access to the 'Who I Am' document for their family member

Complete the fields. The username must be three characters or more. In the 'Roles' field click 'caregiver' to enable the user to have access to the mobile Ella application.

Assign the user to the facility and unit(s) you want them to have access to. This must be completed for the user to view the resident/client s in that location.

Be sure to click save.

* Once you select the 'Caregiver' role the geofencing will default to activated (blue toggle). If you do not want geofencing for the user, toggle to grey. Geofencing means the user can only use Ella within a half-mile radius of the community address.

User Actions

To edit information about the user, view the 'Actions' tab. In this tab you can edit a user account, view their history, manage their facility access, reset their password, and delete the users account.

First Name	Last Name	Email Address	Role	Gender	Facility	Units	Actions
Victor	San	vjsanchezr@hotmail.com	FamilyMember	Male	Test	XYZ, ABC, NOP	
Linda	Buscemi	linda.taproot@gmail.com	Caregiver	Female	Test	ABC, XYZ, NOP	
Scarlett	Spring	scarlett@taprootinterventions.com	FacilityAdmin	Female	Test	ABC, XYZ, NOP	

Change Facility Access

Delete Account

Reset User Password

Edit User Information

View User History

The key icon indicates the status of that user's account.

When the key is:

- **Dark blue**- User has successfully created an account and is able to view the information in Ella.
- **Yellow**- User has not activated their account by changing their temporary password to their own unique password. If the key is yellow, this indicates that an email was sent for the user to activate their account. They will have 24 hours to complete the setup. If the password was not changed within the 24 hours, the key will turn red, and the clinical admin will receive an email indicating a new email must be sent to the care partner.
- **Red**- The temporary password has expired, or the user has had three failed logged in attempts and now needs their password reset.

You may click the key icon at any time to reset the user's password, and the user will be sent a temporary password to their email on file with their Ella account. The temporary password will be active for 24 hours, the user must reset their password within that timeframe.

To delete and remove user access to their Ella account, click the garbage icon.

Caregiver Unit Assignment



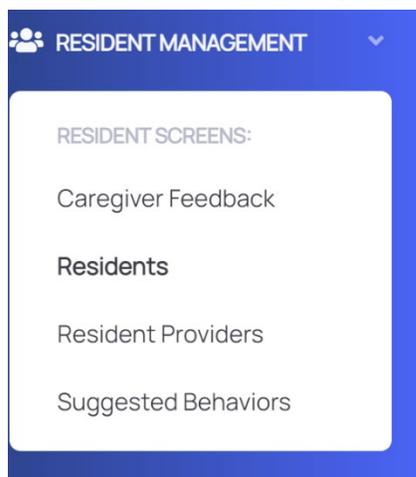
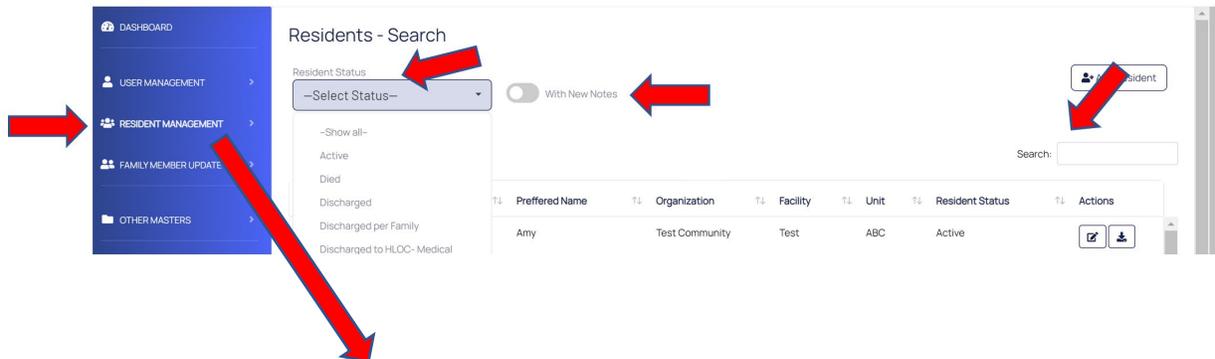
Click the 'Caregiver Unit Assignment' tab on the left side of the screen to manage the user's assigned units. First select the facility name under the 'Facility' field. Then view the user's information under the 'First Name' and 'Last Name' sections. To assign a unit under the 'Assigned Units' section click the toggle. It will turn blue when the unit is assigned, and it will be grey if the unit is not assigned.

PRO TIP: The user will only see the resident/client s assigned to their units on their app.

Resident (Client) Management

1. The Resident (Client) Management tab is where you find all the information.
2. You can sort by status of resident/client (i.e., Active, Died, Discharged).

3. You can toggle the 'with new notes' button if you only want to see resident/client that have a new note added to the record.
4. You can use the search bar to search for a specific resident/client.

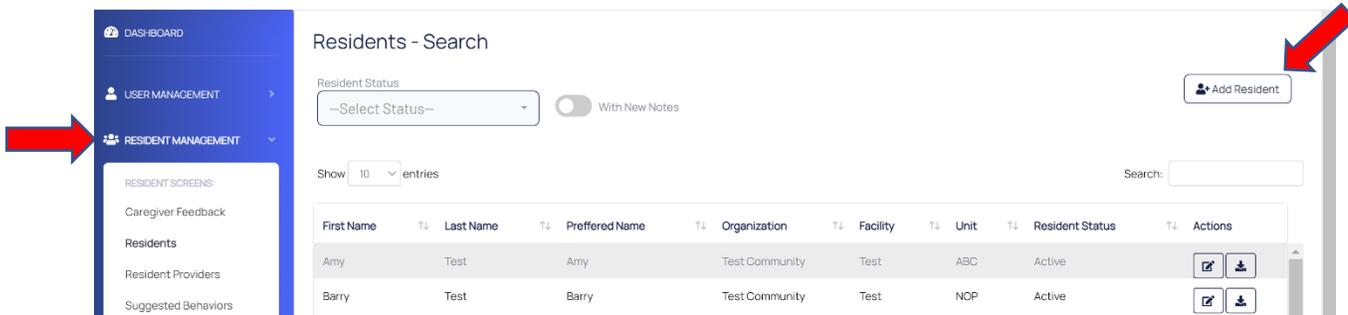


Within the drop-down arrow of the Resident (Client) Management tab will be access to:

- Caregiver Feedback:** Comments about intervention effectiveness
- Resident (Client):** Shows all residents/clients
- Resident Providers:** Assigning specific resident/client s to a provider for access to information
- Suggested Reactions:** New reactions staff are observing

Adding a Resident (Client) Record

To add a resident/client, click on the Resident (Client) Management tab. This will bring you to the list of current residents/clients. In the top right corner click 'Add Resident'.



Once you click 'Add Resident' it will bring you to a new record to complete.

You will be on the **Personal Information** tab. Complete the information. *Be sure to click save. There are 4 required fields in the tab:

1. First name
2. Last name
3. Preferred name (a nickname or how the resident/client prefers to be addressed)
4. Resident/Client type: Dementia or Challenging Care

The screenshot shows the 'Personal Information' form. It has several input fields: First Name, Last Name, Preferred Name, Date Of Birth, Resident Type (circled in blue), Resident Status (circled in green), Mobile Number, Email Address, City, State, Sexual Orientation, Gender, First Language, Ethnicity, Handedness, Education, Living Environment, Funding Source, and Discharged Date. At the bottom, there is a 'Resident Profile Picture' section with a dashed box and the text 'Click or Drag and drop a file'. A red arrow points to the 'Save' button at the bottom right.

5. Resident (Client) type (see blue circle above in graphic)

- There are two options, Dementia or Challenging Care
- Based on the primary concern, if the resident/client has been diagnosed with a cognitive impairment and has trouble thinking (such as a type of dementia or Traumatic brain injury) the reactions and interventions in Ella are tailored to this profile of a resident/client. Therefore choose 'Dementia' as the resident/client type.
- If the resident/client does not have trouble thinking due to forgetfulness or processing information but rather has difficulty with emotional thought (such as schizophrenia or a personality disorder) the reactions and interventions are tailored to this profile. Therefore choose 'Challenging Care'
- A resident/client may have both Dementia and Challenging Care. In this circumstance Dementia would likely be chosen as the type. If the team believes both sets of reactions and interventions would be helpful, you must choose the resident/client type and complete the reaction tab one at a time. The Ella mobile app will see both sets of reactions and interventions, but to see this on the desktop you must choose which resident/client type you want to review.

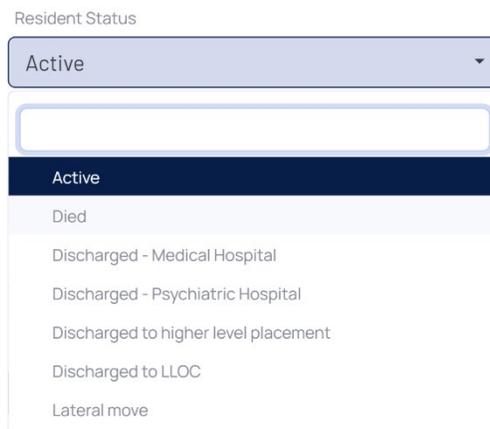
The screenshot shows the Ella system interface for a resident named Foster Buspring. On the left is a profile card with a photo and buttons for 'View Approach Plans' and 'View Family Input'. Below the photo is a list of menu items: Personal Information, Background Info, Resident Admissions, Medical Diagnosis Categories, Resident Favorites, Resident Medical History, Resident Selected Medications, Personal Needs, and Resident Behaviors (highlighted in blue). The main area shows a table of behaviors with columns for Behavior Name and Created Date. The 'Dementia' toggle is turned on and highlighted with a red circle and a red arrow. A green box contains the text: 'You can also see the resident/client type designated within the resident/client record under the resident/client reaction tab.'

Behavior Name	Created Date
Easily Frustrated	11/16/2022 12:44:0
Resisting Clothes Changing	10/06/2022 10:10:
Resisting Showers/Bathing	08/18/2022 2:21:4

6. Resident/Client Status

- Will default too 'active'. When in active status the user will be able to see the resident/client on the mobile Ella. If the resident/client status is on any other status, they will not be able to see the resident/client information. *See red circle above
- You can choose the status of the resident/client from the drop-down menu. This will allow you to run reports on levels of care:
 - Discharged- Medial Hospital: discharged to a medical hospital for medical issues.
 - Discharged- Psychiatric Hospital: discharged to a psychiatric hospital due to behavioral or mental health issues.

- Discharged to higher level placement: discharge to a higher level than current placement, such as from home to an assisted living facility or an assisted living facility to a nursing facility.
- Discharged to LLOC (Lower Level of Care): discharged to a lower-level placement, such as moving from a nursing level to an assisted living level of care.
- Lateral move: discharged to same level of placement, such as an assisted living to another assisted living facility.



Resident/Client Admission

The Resident/Client admission tab indicates the resident/client's location. This tab will show you their admissions and discharges in and out of the facility or transfers in/out of the home.

Update Resident - Foster Buspring

The screenshot shows the 'Resident/Client Admission' tab for a resident named Foster Buspring. On the left, there is a profile card with a photo, name, and buttons for 'View Approach Plan' and 'Resident Admissions'. The main area displays a table of admission entries. A red arrow points to the 'edit' icon in the 'Actions' column of the first entry. A callout box contains the text: 'Click the edit icon to adjust level of care when needed'.

Organization	Facility	Unit	Room	Admitted Date	Status	Actions
Test Community	Test	ABC	208	03/22/2020 5:00:00 pm	<input type="checkbox"/>	
Test Community	Test	NOF	103	08/11/2021 5:00:00 pm	<input type="checkbox"/>	
Test Community	Test	ABC	212	03/16/2022 5:00:00 pm	<input checked="" type="checkbox"/>	

You will also be able to edit and review movement if a resident/client moves to different level of care.

Background Information

This tab includes information about the resident/client s which should have an impact on how you manage their care and best practices on the interventions chosen for care partners to use. Try to complete as much information as you can. At the top of the page will be the resident/client 's family and contacts. If you use the family member update feature (described below) the email addresses entered in this section will be used to send the update. After you input the information be sure to click save.

Update Resident - Foster Buspring



Foster Buspring
View Approach Plan

- Personal Information
- Background Info**
- Resident Admissions
- Medical Diagnosis
- Resident Favorites
- Resident Medical History
- Resident Medications
- Personal Needs

Does resident have spouse?

Does resident have sibblings?

Does resident have children?

Others

Raised in/Grew up City: Philadelphia

Raised/Grew up State: Pennsylvania

Adult lived in City: Tampa

Adult lived in State: Florida

What did they do for work/profession: Homemaker

Last Psychiatric Hospitalization: -----

Comments: Foster enjoyed raising her 7 children. All of her children are successful. Her daughter Nicole is a Senator and Foster is very proud.

Did they have any daily or nightly routines:

Did they have a bedtime routine: She likes tea before bed

Did they have bathing routines: Prefers showering in the morning. Only washes hair one time per week.

Do they like animals/pets:

Were they modest/shy:

Trauma History: Major car accident, lost father

Were they overly concerned with how they looked (hair, clothes, makeup): Really enjoys her nails done.

Have they had the Flu Shot?:

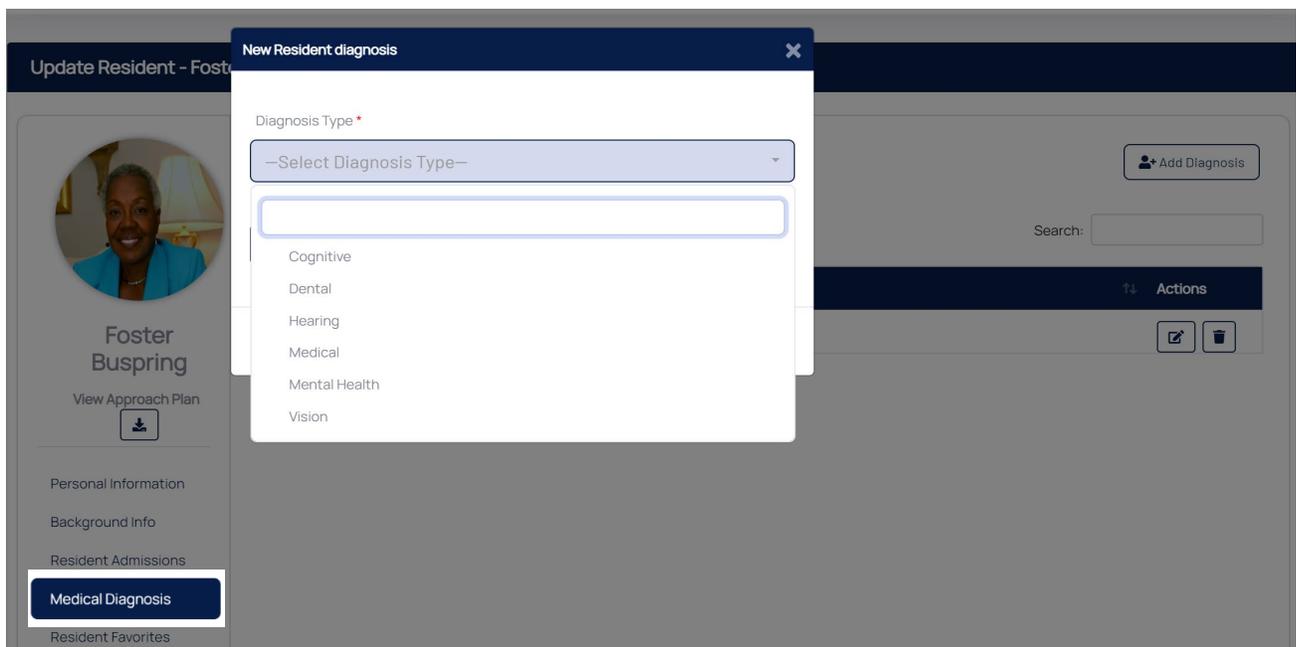


Medical Diagnoses

This tab is separated into 6 areas of diagnoses:

- Cognitive
- Medical
- Mental Health
- Vision
- Dental
- Hearing

This is by design to better profile the resident/client to fully understand the impact of their diagnoses related to their behavioral expressions and reactions.



Resident/Client Favorites

A link is available that can be sent to a family member to complete information about their loved one.

The Resident (Client) Favorites tab also known as Who I Am on the mobile Ella, is information known about the resident/client to better tailor and personalize the interventions. This information can also be viewed on the mobile Ella app for the caregiver to use as their partner in the care of the resident/client. Remember to click save.

Update Resident - Foster Buspring



Foster Buspring
View Approach Plan

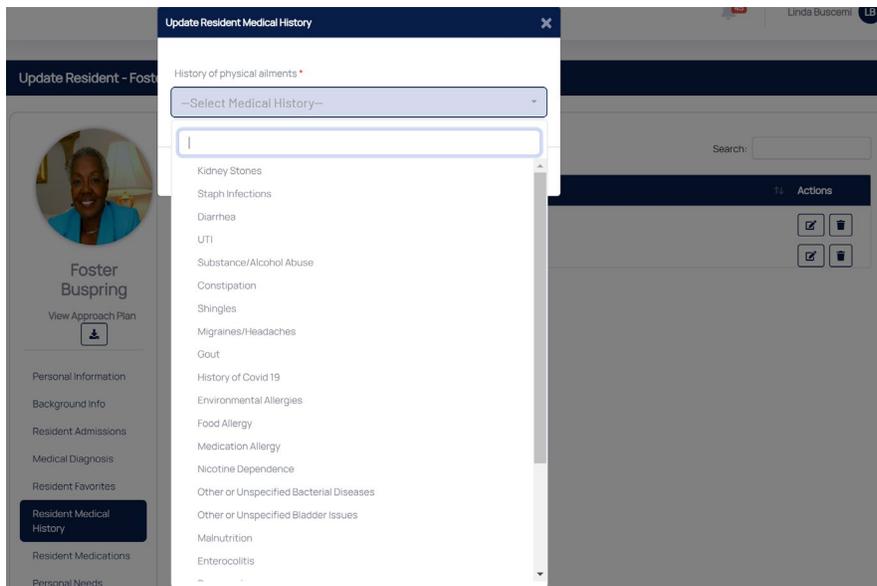
- Personal Information
- Background Info
- Resident Admissions
- Medical Diagnosis
- Resident Favorites**
- Resident Medical History

Favorite food	Seafood	Favorite snack	Catnip
Favorite drink	Milk	Favorite hobby	playing ball
Favorite movie	Westerns	Favorite TV show	Animal planet
Favorite memory to talk about (family holidays, an experience they had)	Favorite Memory	Favorite topics of conversation (travel, interior design, sports)	Favorite Topic
Favorite music/songs	Favorite Music	Interests	Interests
What did they do to relax	What did they do to relax	Things that upset her/him	Things that upset her/him

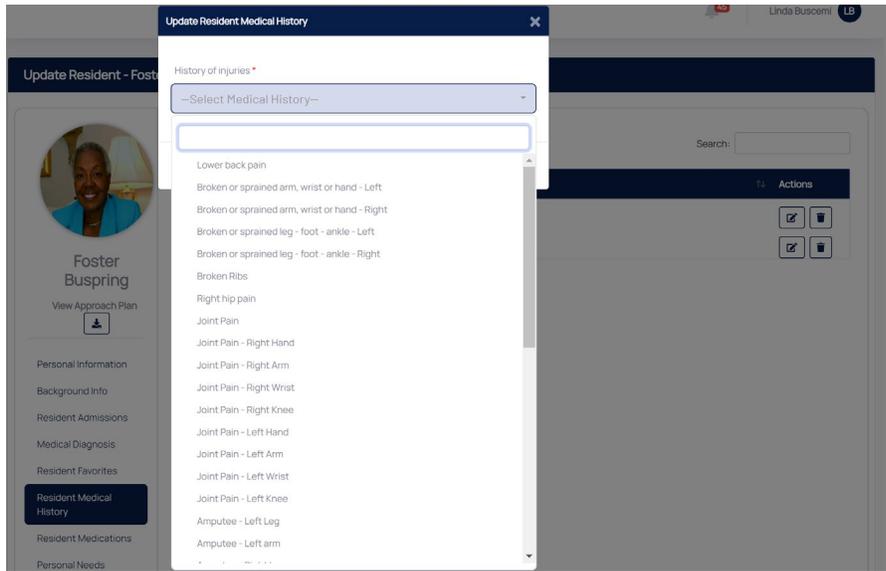
Resident/Client Medical History

This tab has two sections: Ailments and Injuries

'Ailments' offers choices of ailments or conditions the resident/client has had historically, such as they have a history of having constipation, migraines, UTIs or Shingles. This provides past information that has not been officially diagnosed or occurred years ago.

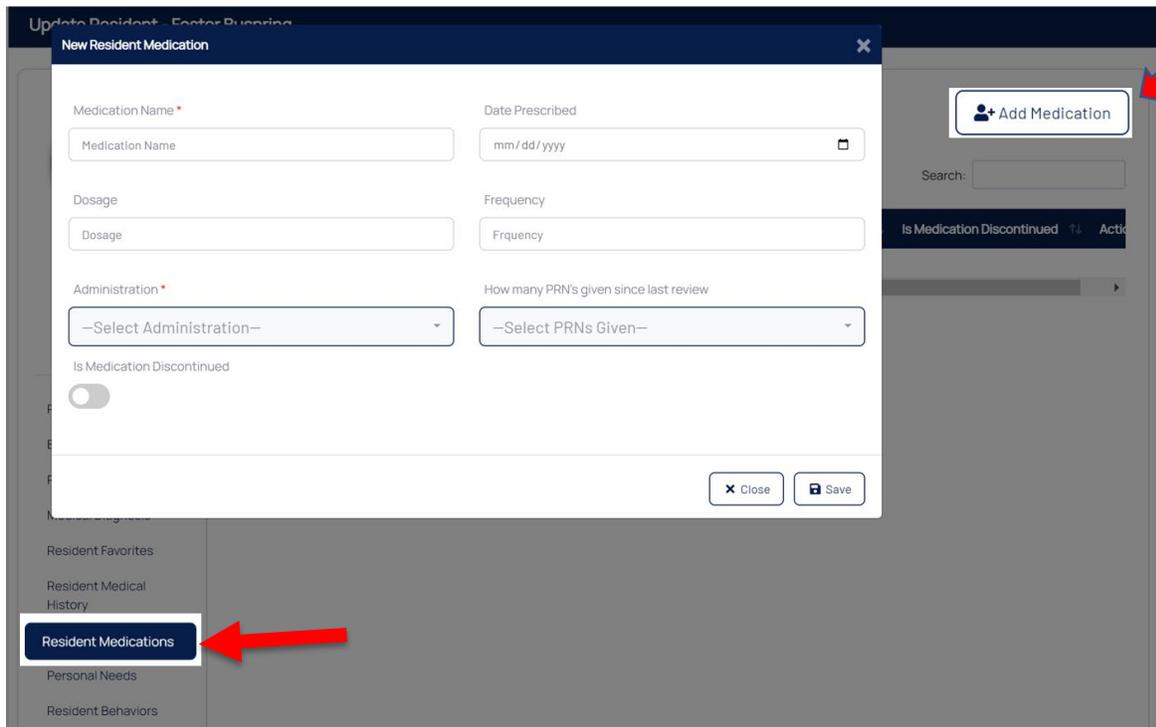


'Injuries' offers choices about the resident/client's history of any sprains, muscle pains, or broken bones. This is information that does not require a diagnosis but is about incidents which occurred in their past, such as a broken ankle when they were a teenager. Any information about past injuries can be very helpful when understanding the origin of a reaction and how to choose the best intervention.



Psychotropic Medication

To add medication manually, go to the Resident/Client Medication tab. Choose the 'add medication' button on the upper right-hand corner. You can also edit if the medication has changed. Choose from the drop-down menu of PRN or routine administration.



Personal Needs

This tab represents the resident/client's mobility and ability to communicate. Choose from the drop-down menu to help staff understand the ability level of the resident/client. *Click save.



**Foster
Buspring**
View Approach Plan 

- Personal Information
- Background Info
- Resident Admissions
- Medical Diagnosis
- Resident Favorites
- Resident Medical History
- Resident Medications
- Personal Needs**
- Resident Behaviors

Mobility *

ADL Care *

Can Communicate *

Can Understand Your requests

Are they on Hospice

Resident/Client Reactions

This tab allows you to edit and add known reactions to the record. *Information in this tab will be viewable on the Ella mobile app. This screen will show you the existing or 'Known Reactions' that have already been observed and approved listed here.

To add a new reaction to the record:

- click on the add reaction button in the upper right corner

The screenshot displays the 'Resident/Client Reactions' interface. On the left is a profile card for Foster Buspring. The main area shows a 'Known Reactions' tab, a search bar, and a table of reactions. A red arrow points to the 'Add Behavior' button in the top right corner. Another red arrow points to the edit icon in the 'Actions' column of the table. A green box with text explains that you can edit a known reaction by clicking the edit icon.

Behavior Name	Created Date	Actions
Demanding- MH	03/02/2022 9:14:21 am	  
Staff Splitting- MH	03/02/2022 9:13:09 am	  

When you click the 'Add Reaction' tab you will be prompted to choose the 'Reaction' being observed. Depending on the resident/client type selected on the Personal Information tab, resident/client type 'Dementia' will offer a list of 27 most commonly expressed dementia-related reactions. If 'Challenging Care' resident/client type was selected a list of 37 most commonly 'Known Reactions' will be listed. Each reaction will have a different set of questions and answers you can choose from. Once the questions are answered you can choose an intervention from the TapRoot drop-down list, or you may add your own if the drop-down list does not provide the intervention you would like to offer care partners. Always click save before you leave this tab.

New Resident Behavior

Behavior *

Frequency

Interventions

Additional Interventions

Close Save

Adding Additional Interventions

Type your unique intervention in the box. Once complete, click the + sign to accept which will appear in the box below. After you are complete, click save.

Additional Interventions

This is my interventions

If you want to edit the additional intervention, click the pen icon. A check mark appears to indicate an edit. Once edited, click the check mark, and save. You can click the trash can if you want to delete that intervention from the record. Always click save.

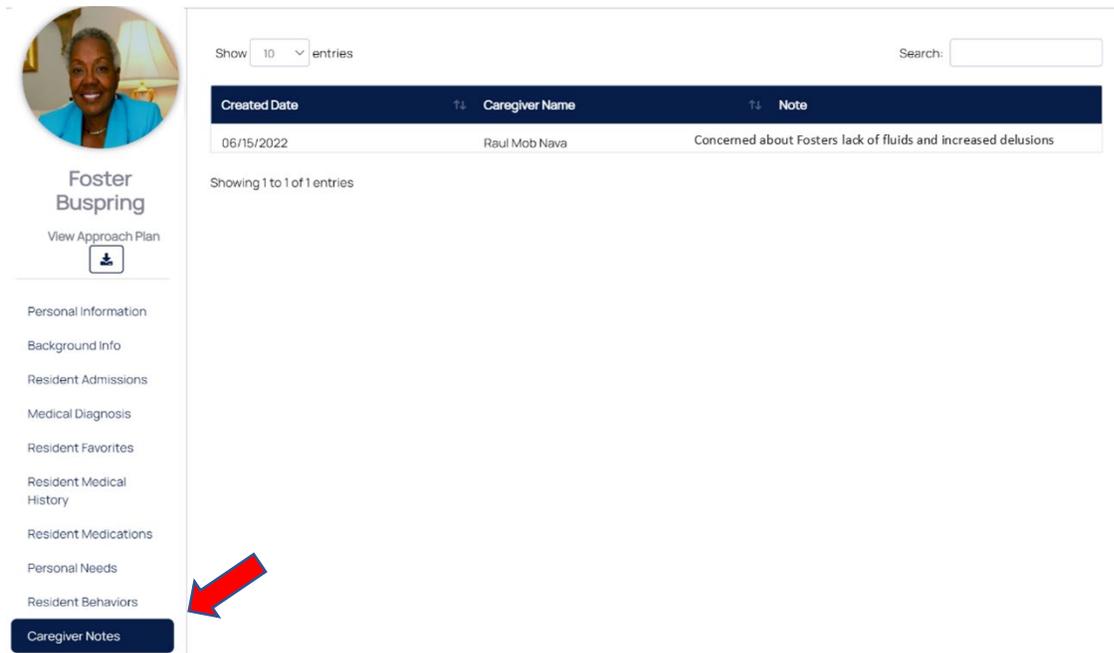
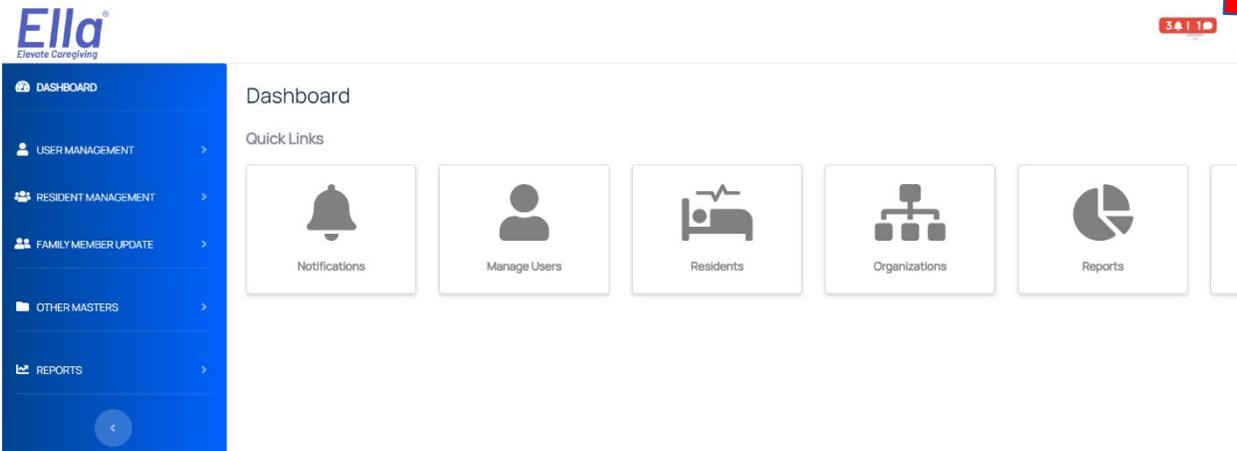
Additional Interventions

Once you edit make sure to click save

Close Save

Caregiver Notes

On the mobile app, care partners can make a note. On the desktop's dashboard the red icon with the chat bubble indicates there is a note. Once you click on the icon you will have the option to choose the resident/client to review the care partner notes. You can also see the notes directly in the resident/client record by clicking the 'caregiver notes' tab.



Caregiver Feedback

Caregiver feedback is where you will find the care partner's responses to whether interventions worked or not. On the mobile app Ella asks the care partner if the intervention was successful. In this tab you can see the information all the responses and can sort based on variables such as different shifts, different care partners, different times, and intensity levels. This helps to see trends and decide if a new intervention is needed or if additional education may be needed for care partners.

If you see a dark orange highlight across the row, this indicates that the intervention did not work 10 consecutive times therefore you may want to try a different intervention.

Residents - Caregiver Feedback

Show 25 entries

Intervention	Behavior	Resident Name	Caregiver Name	Facility Name	Feedback Received On	Reasons
Do not react. Keep calm and cover with blanket or a robe.	Sexually Inappropriate- MH	Jean Simmons	Linda Buscemi	Test	10/05/2022 10:08:31 am	Resident did not
Position yourself face to face and avoid turning your back to them.	Sexually Inappropriate- MH	Jean Simmons	Linda Buscemi	Test	10/05/2022 10:08:31 am	Prevented reacto
Do not react. Keep calm and cover with blanket or a robe.	Sexually Inappropriate- MH	Jean Simmons	Linda Buscemi	Test	10/05/2022 10:08:18 am	Resident did not
Do not react. Keep calm and cover with blanket or a robe.	Sexually Inappropriate- MH	Jean Simmons	Linda Buscemi	Test	10/05/2022 10:08:05 am	Resident did not
Do not react. Keep calm and cover with blanket or a robe.	Sexually Inappropriate- MH	Jean Simmons	Linda Buscemi	Test	10/05/2022 10:07:58 am	Resident did not
Do not react. Keep calm and cover with blanket or a robe.	Sexually Inappropriate- MH	Jean Simmons	Linda Buscemi	Test	10/05/2022 10:07:51 am	Resident did not

Showing 1 to 25 of 201 entries

First Previous Page 1 of 9 Next Last

You can also see the feedback information for each resident/client in their record. Click on the resident (client) reaction tab and at the top click caregiver feedback (see red circle).

Update Resident - Foster Buspring

Foster Buspring

View Approach Plans

View Family Input

Personal Information

Background Info

Resident Admissions

Medical Diagnosis Categories

Resident Favorites

Resident Medical History

Resident Selected Medications

Personal Needs

Resident Reactions

Notes

Resident Reports

Resident Reactions

Reaction Name

Created Date

Updated Date

Actions

Resisting Clothes Changing	10/06/2022 10:10:20 am	08/16/2023 12:35:16 pm	[Copy] [Delete] [Print]
Resisting Oral Care	10/21/2022 9:17:19 am	07/12/2023 8:30:39 am	[Copy] [Delete] [Print]
Resisting Showers/Bathing	08/18/2022 2:21:45 pm	08/14/2023 11:55:47 am	[Copy] [Delete] [Print]
Sexual Expressions	12/02/2020 11:37:17 pm	07/04/2023 9:08:56 am	[Copy] [Delete] [Print]

Showing 1 to 4 of 4 entries

Approach Plan comments

reviewed today, 72%: Did well

Reset Save

Suggested Reactions

The suggested reactions tab is where you can manage the observed reactions from the care partners. On the mobile app if a care partner observes a reaction but does not see this existing reaction on the 'Known Reaction' screen, they can choose 'Add New Reaction'. Once they click submit, you can view and manage their observation to then determine if this should be added as a known reaction to the resident/client. There are two ways you can reach this screen: the tab on the left named 'Suggested Reactions' or the bell icon at the top of the screen. If there are observed reactions you have not reviewed, the bell will have a red circle with the number of notifications you have to review. You can click on that icon to reach the suggested reactions screen.

Care partners will be asked a few questions to better give the clinical admin an idea of what they are seeing. You can sort by any of the fields. An example sort may be to sort by resident/client name and then reaction so you can determine any patterns. To review what the care partner observed, click the down arrow next to the reaction.

Suggested Observed Reactions

Organization: -Select Organization- Facility: -Select Facility- Unit: -Select Unit- Filter + 80 Days More

Show 10 entries AZ ↓ Search: []

See more	Resident Name	Caregiver Name	Reaction	Date	Interventions	Status
	FOSTER BUSPRING	LINDA BUSCEMI	Exit Seeking	08/15/2023 12:21:32 pm	Select interventions	Submitted
	FOSTER BUSPRING	LARRY WOLFF	Easily Frustrated	08/07/2023 10:18:58 am	Select interventions	Submitted
	FOSTER BUSPRING	LARRY WOLFF		23 9:16:17 am	Select interventions	Submitted
	FOSTER BUSPRING	LARRY WOLFF		23 11:28:45 am	Select interventions	Reviewed
	ROCKY WOLFF	LARRY WOLFF		23 12:03:35	Select interventions	Reviewed
	FOSTER BUSPRING	JULIET HOLT KLINGER		23 12:25:40	Select interventions	Reviewed
	FRANKLIN SPRING	LINDA BUSCEMI		23 11:55:37 am	Select interventions	Reviewed
	HEIDI WOLFF	LARRY WOLFF		23 10:10:31 am	Select interventions	Reviewed
	FOSTER BUSPRING	LINDA BUSCEMI		23 12:45:14 pm	Select interventions	Reviewed
	FOSTER BUSPRING	LINDA BUSCEMI		23 11:23:10 am	Select interventions	Reviewed

Showing 1 to 10 of 43 entries

First Previous Page 1 of 5 Next Last

The status column (see red circle above) provides two options. First, 'Submitted' indicates that the care partner submitted an observed reaction. You can approve the reaction and interventions to be a part of the Resident/Client Approach Plan by choosing 'Approved'. The

second option is choosing 'Reviewed' which indicates you have reviewed and are not ready to put the reaction on the Approach Plan as a 'Known Reaction' of that resident/client.

If you decide to approve the reaction and add it to the resident/client record, you can click the intervention drop down to assign the intervention directly from this screen or you can go to the resident/client record to complete.

Wayne Test	Larry Wolff	Taking off clothes in public places	▼	05/11/2022 4:25:36 pm	Select intervention ▼ Submitted ▼
Larry Wolff	Larry Wolff	Taking off clothes in public places	▼	05/11/2022 4:24:02 pm	Select intervention ▼ Submitted ▼
Larry Wolff	Larry Wolff	Verbally Inappropriate/Aggressive	▼	05/11/2022 9:23:03 am	Select intervention ▼ Submitted ▼
Trace Lou Freebush	Larry Wolff	Physical Altercations	▼	05/10/2022 11:38:42 am	
Larry Wolff	Linda Buscemi	Staff Splitting- MH	▼	05/10/2022 10:18:42 am	
Trace Lou Freebush	Larry Wolff	Grabbing Out	▼	05/10/2022 8:09:43 am	
Larry Wolff	Larry Wolff	Excessively crying	▼	05/06/2022 1:13:35 pm	
Larry Wolff	Larry Wolff	Throws Things	▼	05/05/2022 5:23:29 pm	
Larry Wolff	Larry Wolff	Throws Things	▼	05/05/2022 5:18:17 pm	
Joan Simmons	Linda Buscemi	Impulsivity- MH	▼	05/05/2022 10:22:47 am	

Showing 1 to 10 of 82 entries

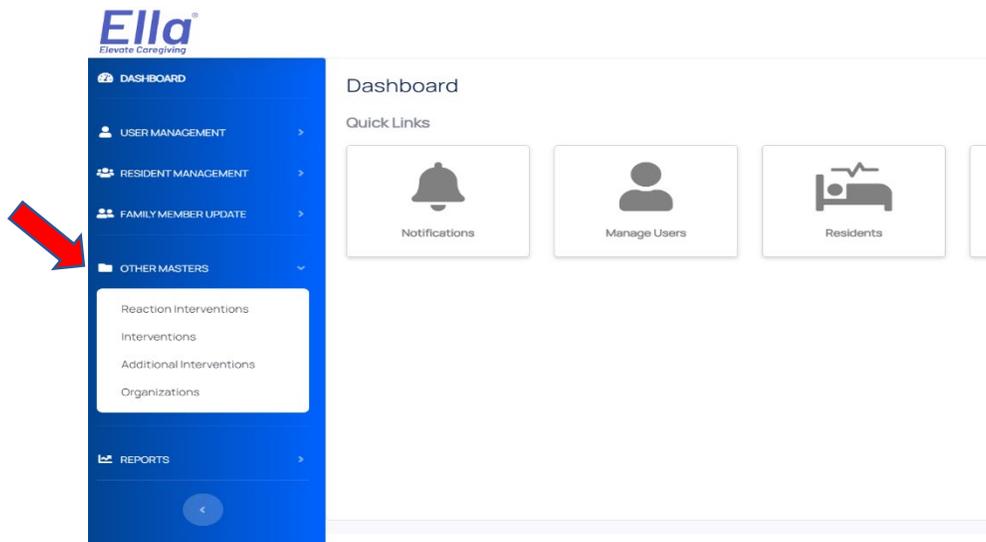
Search:

- Knock on door and identify yourself. Address by using your name and ask permission before entering their room.
- Check for uncomfortable or painful movements.
- Check for pain and discomfort they have not reported and check sitting position to ensure they have not slumping or sitting to long in the same position.
- Break each task into steps explaining each step before you do it. Use gestures and pointing to reinforce what you are saying verbally. Slow down and allow plenty of time.
- Check for discomfort such as constipation.

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Managing your Master List

You can also add interventions to your organization master list, so they are available for use with all residents/clients. On the left menu bar click the drop-down arrow for 'Other Masters'.



The 'Reaction Interventions' tab is where you can assign any of your organization interventions to any reaction by scrolling through the list of reactions and toggling to blue.

The 'Interventions' tab are those interventions that are on your 'Master'.

The 'Additional Interventions' are interventions assigned specifically to a resident/client. You may want to add those interventions to our Master.

How to Print an Approach Plan

There are two places you can download/save or print the Approach Plan: on the Resident/Client's screen or in the resident/client record. It is downloaded as a PDF. Click on the download arrow. This will bring you to a new window to download or print.

Residents - Search

Resident Status: With New Notes Add Resident

Show 10 entries Search:

First Name	Last Name	Preferred Name	Organization	Facility	Unit	Resident Status	Actions
FOSTER	BUSPRING	Foster	Test Community	Test	ABC	Active	  

Update Resident - Foster Buspring



Foster Buspring

[View Approach Plans](#)

[View Family Input](#)

Personal Information

Background Info

First Name * Last Name *

Preferred Name * Date Of Birth

Resident Type * Resident Status

Mobile Number Email Address

City State

Sexual Orientation

Download Resident Approach Plan

September 2023

Su	Mo	Tu	We	Th	Fr	Sa
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

[Get Approach Plan](#)

Close false

Anytime a plan is updated it archives it. You can click the date highlighted in blue for the archived Approach Plan

Family Update Feature

Additional features upon request.